

wisconsin Medicaid update and BadgerCare

December 2001
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Wisconsin Medicaid and BadgerCare Information for Providers

Where to submit paper claims for state health care benefits programs

Inside this Update:

Where to submit paper claims for state health care benefits programs

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Submitting claims for Wisconsin Medicaid, BadgerCare, Health Insurance Risk Sharing Plan (HIRSP), and other state health care benefits programs to the correct addresses will help providers avoid delays in claims processing.

Expediting paper claims processing

Some Medicaid-certified providers are also certified to provide services to recipients in other state health care benefits programs. Providers who submit paper claims are required to use separate envelopes for each program's claims and to submit the claims to their appropriate addresses. Submitting a claim to the correct address will help providers avoid delays in claims processing. For example, if a provider submits a Health Insurance Risk Sharing Plan (HIRSP) claim to Wisconsin Medicaid, Wisconsin Medicaid will deny the claim because HIRSP policyholders are not eligible for Medicaid benefits. The provider then needs to resubmit the HIRSP claim, this time to HIRSP, before receiving reimbursement. This adds mailing and processing time before the provider receives payment for the services provided.

Providers are encouraged to submit claims electronically if that option is available to them. Submitting claims electronically may help providers avoid delays in claims submission and

processing and ensure that the claim is submitted to the appropriate program.

Wisconsin Medicaid and BadgerCare paper claims submission

Providers are required to submit paper claims for Wisconsin Medicaid and BadgerCare services to the following address:

Wisconsin Medicaid
Claims and Adjustments
6406 Bridge Road
Madison, WI 53784-0002

For more information on Medicaid claims submission, refer to the All-Provider Handbook and the appropriate service-specific handbook.

HIRSP paper claims submission

HIRSP offers health insurance to Wisconsin residents who, due to their medical conditions, are unable to find adequate health insurance coverage in the private market.

The address for submission of HIRSP claims is:

HIRSP
6406 Bridge Road, Suite 18
Madison, WI 53784-0018

Providers who are Wisconsin Medicaid certified and choose to participate in providing services to HIRSP policyholders may refer to the HIRSP Provider Handbook for more information on HIRSP claims submission. The HIRSP Provider Handbook is available on the HIRSP Web site at www.dhfs.state.wi.us/hirsp/ or by contacting HIRSP Customer Service at (800) 828-4777 or (608) 221-4551.

Wisconsin Chronic Disease Program claims submission

The Wisconsin Chronic Disease Program (WCDP) reimburses participating Wisconsin health care providers for the treatment of chronic renal disease, hemophilia, and cystic fibrosis for certified WCDP recipients after all other sources of payment, such as Wisconsin Medicaid, have been exhausted.

Submit WCDP claims to the following address:

WCDP
P.O. Box 6410
Madison, WI 53716-0410

Providers who are certified to provide services to WCDP recipients may refer to the WCDP provider handbook for more information on claims submission. For questions about the program, or to request a copy of the provider handbook, providers may contact a WCDP representative at (608) 221-3701. Providers may also request a handbook by sending a written request to the program's claims submission address.

WisconCare claims submission

The WisconCare program, available in certain counties, provides support and assistance for some unemployed and underemployed individuals and families who no longer have

access to traditional health coverage.

WisconCare partially reimburses participating providers for outpatient treatment and inpatient maternity services to WisconCare recipients. WisconCare recipients are not eligible for Wisconsin Medicaid benefits.

Submit claims for WisconCare services to the following address:

WisconCare
P.O. Box 6126
Madison, WI 53716-0126

For questions about WisconCare, providers who are also certified to provide services to WisconCare recipients may contact a WisconCare program representative at (608) 221-3815.

This *Wisconsin Medicaid and BadgerCare Update* contains Medicaid fee-for-service policy and applies to providers of services to recipients on fee-for-service Medicaid only. For Medicaid HMO or managed care policy, contact the appropriate managed care organization. Wisconsin Medicaid HMOs are required to provide at least the same benefits as those provided under fee-for-service arrangements. ✦

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at www.dhfs.state.wi.us/medicaid/.

Veterans' benefits available through the Wisconsin Department of Veterans Affairs

This *Wisconsin Medicaid and BadgerCare Update* article outlines the benefits and services available through the Wisconsin Department of Veterans Affairs (WDVA) and how to receive more information about them.

Message for Medicaid providers

In an effort to spread the word about benefits* available to veterans, Wisconsin Medicaid and the Wisconsin Department of Veterans Affairs (WDVA) encourage Medicaid providers to distribute this information to all of their patients who are veterans and their families. This *Wisconsin Medicaid and BadgerCare Update* outlines the benefits and services available through the WDVA and how to receive more information about them.

What kinds of benefits are available?

Health care aid grants

Veterans and their families may qualify for health care aid grants. The grants may cover essential medical services, such as hospital and physician charges, eyeglasses or contact lenses, and hearing aids. Grants for dental care are limited to extractions, fillings, dentures, and denture repair. Other dental care may be covered only if the care is needed due to accidental injury.

Disability Pension (from the United States Department of Veterans Affairs)

A qualifying veteran in a nursing home may be eligible to receive a United States Department of Veterans Affairs (VA) disability pension. If the benefit is in combination with Medicaid support, the individual may retain \$90 in addition to the normal pension allowance permitted by Wisconsin Medicaid.

Disability pensions may also be paid to veterans in other settings based on care needs in relation to income, including veterans who are living in their own home or other supported living settings.

Other benefits

Other benefits available through the WDVA include:

- Veterans assistance program.
- Home loans (both primary mortgage and home improvement loans are available).
- Personal loans.
- Tuition and fee reimbursement grants.
- Part-time study grants.
- Retraining grants.
- Subsistence aid grants.
- Wisconsin Veterans Homes at King and Union Grove, Wisconsin.
- State veterans cemeteries.
- Claims service for federal veterans' benefits.

Who is eligible to receive these benefits?

To obtain benefits and services from the WDVA, veterans must meet military service requirements and state residency requirements set by the State Legislature. In 1997, the Legislature extended eligibility for WDVA benefits to Wisconsin veterans who served on active duty for at least two continuous years — regardless of when they served. In some instances, family members of eligible Wisconsin veterans also may obtain WDVA benefits.

To obtain benefits and services from the WDVA, veterans must meet military service requirements and state residency requirements set by the State Legislature.

Attachments

Attachment 1 of this *Update* is a fact sheet with information that providers may photocopy for their patients. Attachment 2 is a list of county veterans service offices. The county veterans service office provides information and assistance in obtaining state and federal veterans' benefits. They may also answer questions regarding eligibility, the application process, and access to the VA health care system.

More information

More detailed information about state benefits is also available on the WDVA Web site: dva.state.wi.us/. Veterans may also call (800) 947-8387 or (608) 266-1311 or write to the following address for more information:

Wisconsin Department of Veterans Affairs
P.O. Box 7843
30 W. Mifflin Street
Madison, WI 53707-7843 ✦

** Information about WDVA benefits and services is not all-inclusive and may change without notice.*

Electronic claims submission schedule for 2002

Wisconsin Medicaid accepts electronic claims according to a standard submission schedule, except on holidays. Wisconsin Medicaid will be closed for business in recognition of certain holidays throughout the year. This *Wisconsin Medicaid and BadgerCare Update* article provides both schedules.

Submission schedule

Wisconsin Medicaid processes claims received throughout the week during the weekend processing cycle. The deadlines for submitting

various types of electronic claims for weekend processing are listed in Attachment 3 of this *Wisconsin Medicaid and BadgerCare Update*.

Please note: Processing may be delayed for tapes, cartridges, or transmissions that are damaged or contain bad data.

Wisconsin Medicaid 2002 holiday schedule

Wisconsin Medicaid will be closed for business on certain dates in 2002 and early 2003. Refer to Attachment 3 for a list of these dates.

Deadline for electronic claims submission prior to the Thanksgiving holiday

Electronic claims must be received by 12:00 p.m. on Wednesday, November 27, 2002, to be included in the processing cycle that weekend. Electronic claims received later that day or on Thursday, November 28 or Friday, November 29 will be included in the processing cycle the following weekend.

Providers who use a vendor or clearinghouse for electronic claims submission purposes should contact them for their holiday schedule. Vendors and clearinghouses are notified, upon request, of Wisconsin Medicaid's holiday schedule.

For more information

If you have questions regarding the Electronic Media Claims (EMC) Unit's submission schedule or have questions about electronic transmissions, please call Wisconsin Medicaid at (608) 221-4746, and ask for the EMC Unit. Providers should call Provider Services at (800) 947-9627 or (608) 221-9883 with any policy or other claims-processing questions.

Wisconsin Medicaid accepts electronic claims according to a standard submission schedule, except on holidays.

This *Update* contains Medicaid fee-for-service policy and applies to providers of services to recipients on fee-for-service Medicaid only. For Medicaid HMO or managed care policy or claims submission arrangements, contact the appropriate managed care organization. ✦

What's new on the Medicaid Web site

The Wisconsin Medicaid Web site includes provider and recipient publications, Medicaid contacts and statistics, and eligibility and benefit information. You may visit the Medicaid Web site at www.dhfs.state.wi.us/medicaid/.

The following is a list of what has recently been added to the Medicaid Web site:

- December 2001 *Wisconsin Medicaid and BadgerCare Update*.
- Updated Medicaid and BadgerCare caseload statistics.
- Updated fee schedules.
- Family Care Guide.

Keep in mind that if you do not have a computer with Internet access, many libraries have access available. ✦

ATTACHMENT 1

Veterans' benefits handout

(Please photocopy the following handout for patients who are veterans and their families.)



Benefits for Veterans and Their Families

Wisconsin Department of Veterans Affairs

The Wisconsin Department of Veterans Affairs (WDVA) offers an outstanding array of benefits and services.

Who is eligible to receive these benefits?

To obtain benefits and services from the WDVA, veterans must meet military service requirements and state residency requirements set by the State Legislature. In 1997, the Legislature extended eligibility for WDVA benefits to Wisconsin veterans who served on active duty for at least two continuous years — regardless of when they served. In some instances, family members of eligible Wisconsin veterans also may obtain WDVA benefits.

What kinds of benefits are available?

The following information about WDVA benefits and services is not all-inclusive and may change without notice.

Health care aid grants

Veterans and their families may qualify for a health care aid grant. Essential medical services, such as hospital and physician charges, eyeglasses or contact lenses, and hearing aids may qualify for payment. Payment for dental care is limited to extractions, fillings, dentures, and denture repair. Other dental care may be paid only if it is needed due to accidental injury.

Maternity expenses are usually not covered except for emergency treatment for the mother and child. However, there are exceptions for:

- Veterans who recently separated from the military and have no health-care coverage or civilian medical insurance.

- Students who might be forced to drop out of school because of medical expenses.

The maximum grant is \$5,000 per person, per 12-month period. Health care providers must accept as full payment the amount of the grant, plus any available health insurance, and whatever the applicant can pay. Health care that has already been provided must have occurred within 90 days before the date WDVA received the application. Applicants may request a certificate of entitlement for future care.

WDVA must count all available financial resources including savings, checking accounts, stocks, bonds, and individual retirement accounts. Applicants may not receive grants to the extent that they can repay a WDVA loan. The applicant also may be directed to apply for benefits from other agencies.

Veterans Affairs Disability Pension

A qualifying veteran in a nursing home may be eligible to receive a disability pension from the U.S. Department of Veterans Affairs (VA). If the benefit is in combination with Medicaid support, the individual may retain \$90 in addition to the normal pension allowance permitted by Wisconsin Medicaid.

Disability pensions may also be paid to veterans in other settings based on care needs in relation to income, including veterans who are living in their own home or other supported living settings.

Other benefits

Other benefits available through the WDVA include:

- Personal loans — Veterans may borrow up to \$10,000 at low interest rates with up to 10 years to repay. These loans may be used for medical expenses, education expenses, debt consolidation, funeral expenses, purchase of a mobile home, and purchase of a business or business property.

- Veterans assistance program — Veterans who are homeless or at-risk of becoming homeless may receive the services they need to obtain steady jobs and affordable housing.
 - Retraining grants — Recently unemployed or underemployed veterans may receive up to \$3,000 per year if they have a financial need while being retrained for employment.
 - Subsistence aid grants — Veterans and their families may qualify for a grant that provides temporary, emergency financial aid when there is a loss of income because of illness, disability, or death.
 - Home loans — Low interest rate loans to buy or build a home that will be their principal residence. Home improvement loans are also available.
 - Wisconsin Veterans Homes at King and Union Grove, Wisconsin — Veterans and their spouses may receive skilled nursing care at the King Home, located on Rainbow Lake near Waupaca. It is one of the most modern nursing homes in the state.
- The newly opened veterans home at Union Grove provides community-based residential facilities for veterans and their spouses.
- Tuition and fee reimbursement grants — Veterans who were discharged from active duty no more than 10 years ago may be reimbursed for up to 85% of their tuition and fees for undergraduate courses completed at most schools in Wisconsin. Veterans with a service-connected disability that is rated 30% or higher by the Veterans Administration may be reimbursed for up to 100% of tuition and fees.
 - Part-time study grants — Veterans may be reimbursed for up to 85% of tuition and fees after successfully completing part-time classroom or correspondence courses at most Wisconsin schools.
 - State veterans cemeteries — Veterans, their spouses, and family members may be buried at state veterans cemeteries, operated by WDVA.
 - Claims service for federal veterans' benefits — The WDVA Claims Bureau advises and assists veterans and their dependents in obtaining federal veterans benefits from the Veterans Administration. The service is free, and appointments can be made through a county veterans service office. The Claims Bureau can assist in obtaining a disability pension for a qualifying veteran in a nursing home.

More information

Your county veterans service office may answer eligibility questions and help with the application process.

More detailed information about state benefits is also available on the WDVA Web site: dva.state.wi.us/. Veterans may also call (800) 947-8387 or (608) 266-1311 or write to the following address for more information:

Wisconsin Department of Veterans Affairs
P.O. Box 7843
30 W. Mifflin Street
Madison, WI 53707-7843

ATTACHMENT 2

County veterans service offices

The county veterans service office (CVSO) provides information and assistance in obtaining state and federal veterans' benefits. The CVSO may answer questions regarding eligibility, the application process, and access to the United States Department of Veterans Affairs health care system. This list is periodically revised. Refer to the Wisconsin Department of Veterans Affairs Web site at dva.state.wi.us/ for a current listing.

ADAMS

Box 474
Friendship, WI 53934
(608) 339-4221 FAX (608) 339-4585

ASHLAND

Courthouse, Room 108
201 W. Main St.
Ashland, WI 54806
(715) 682-7011 FAX (715) 682-7922

BARRON

418 E. Lasalle Ave.
Barron, WI 54812
(715) 537-6290 FAX (715) 537-6237

BAYFIELD

Courthouse Annex
P.O. Box 367
Washburn, WI 54891
(715) 373-6137 FAX (715) 373-6183

BROWN

305 E. Walnut, RM 102
P.O. Box 23600
Green Bay, WI 54305-3600
(920) 448-4450 FAX (920) 448-4322

BUFFALO

Courthouse
2nd St.
P.O. Box 492
Alma, WI 54610
(608) 685-6219 FAX (608) 685-6242

BURNETT

7410 County Rd. K #128
Siren, WI 54872
(715) 349-2179 FAX (715) 349-2102

CALUMET

Courthouse, 206 Court St.
Chilton, WI 53014-1198
(920) 849-1452 FAX (920) 849-1469

CHIPPEWA

Courthouse, 711 Bridge St.
Chippewa Falls, WI 54729
(715) 726-7990 FAX (715) 726-7987

CLARK

Courthouse, 517 Court St., Rm. 304
Neillsville, WI 54456-1971
(715) 743-5161 FAX (715) 743-5154

COLUMBIA

Columbia Cty Admin. Bldg.
P.O. Box 232
Portage, WI 53901-0232
(608) 742-9618 FAX (608) 742-9602

CRAWFORD

Satter Bldg. Annex
429 S. Prairie St.
Prairie du Chien, WI 53821-1929
(608) 326-0204 FAX (608) 326-0292

DANE

217 S. Hamilton, Suite 401
Madison, WI 53703-3238
(608) 266-4158 FAX (608) 266-9117

DODGE

127 East Oak St.
Juneau, WI 53039-1330
(920) 386-3798 FAX (920) 386-3271

DOOR

Courthouse, Room C121
P.O. Box 0670
Sturgeon Bay, WI 54235-0670
(920) 746-2225 FAX (920) 746-2330

DOUGLAS

Courthouse, 1313 Belknap St.
Superior, WI 54880
(715) 395-1331 FAX (715) 395-1373

DUNN

Courthouse, Room 5 LL
800 Wilson Ave.
Menomonie, WI 54751
(715) 232-1646 FAX (715) 232-6704

EAU CLAIRE

721 Oxford Ave., Room 1410
Eau Claire, WI 54703-5490
(715) 839-4744 FAX (715) 839-6238

FLORENCE

P.O. Box 382
Florence, WI 54121
(715) 528-5250 FAX (715) 528-4762

FOND DU LAC

50 N. Portland St.
Fond du Lac, WI 54935
(920) 929-3117 FAX (920) 929-7079

FOREST

Courthouse, 200 E. Madison St.
Crandon, WI 54520
(715) 478-3722 FAX (715) 478-2430

GRANT

111 S. Jefferson #142
Lancaster, WI 53813-1666
(608) 723-2756 FAX (608) 723-4048

GREEN

Courthouse, 1016 16th Ave.
Monroe, WI 53566-1703
(608) 328-9415 FAX (608) 328-9414

GREEN LAKE

500 Lake Steel St.
P.O. Box 588
Green Lake, WI 54941-0588
(920) 294-4123 FAX (920) 294-4139

IOWA

Courthouse, 222 N. Iowa St.
Dodgeville, WI 53533
(608) 935-5826 FAX (608) 935-3024

IRON

Courthouse, 300 Taconite St.
Hurley, WI 54534
(715) 561-2190 FAX (715) 561-5609

JACKSON

Courthouse, 307 Main St.
Black River Falls, WI 54615
(715) 284-0225 FAX (715) 284-0223

JEFFERSON

Courthouse
320 S. Main St.
Jefferson, WI 53549
(920) 674-7240 FAX (920) 674-7368

JUNEAU

211 Hickory Street, Room 201
Mauston, WI 53948
(608) 847-9385 FAX (608) 847-9417

KENOSHA

County of Kenosha
Department of Human Services
Division of Veterans Services
3508 Washington Road
Kenosha, WI 53144
(414) 653-3890 FAX (414) 653-3872

KEWAUNEE

Courthouse, 613 Dodge St.
Kewaunee, WI 54216
(920) 388-4410 Ex 121 FAX (920) 388-7195

LA CROSSE

Courthouse, Room 204, 400 4th St., N
LaCrosse, WI 54601-3228
(608) 785-9719 FAX (608) 785-9718

LAFAYETTE

Courthouse, 626 Main St.
Darlington, WI 53530
(608) 776-4886 FAX (608) 776-4808

LANGLADE

1225 Langlade Rd.
Antigo, WI 54409-2795
(715) 627-6248 FAX (715) 627-6240

LINCOLN

1106 E. 8th St.
Merrill, WI 54452-1100
(715) 536-0325 FAX (715) 536-0369

MANITOWOC

Veterans Service Office
County Admin. Building
1110 S. 9th Street
Manitowoc, WI 54220-5374
(920) 683-4055, (920) 683-4056
FAX (920) 683-4499
TTY (920) 683-5168

MARATHON

212 River Drive, Suite 1
Wausau, WI 54403
(715) 261-1141 FAX (715) 261-1146

MARINETTE

Veterans Service Office
1926 Hall Ave.
Marinette, WI 54143-1717
(715) 732-7650 FAX (715) 732-7447

MARQUETTE

Courthouse, P.O. Box 214
Montello, WI 53949
(608) 297-9136 Ex 358 FAX (608) 297-9136

MENOMINEE

Courthouse, P.O. Box 279
Keshena, WI 54135-0279
(715) 799-3729 FAX (715) 799-4957

MILWAUKEE

901 N. 9th, Room G5
Milwaukee, WI 53233
(414) 278-4054 FAX (414) 223-1923

MONROE

14345 Co. Hwy B, Room 2
Sparta, WI 54656-4509
(608) 269-8726 FAX (608) 269-8893

OCONTO

Courthouse, 301 Washington St.
Oconto, WI 54153-1699
(920) 834-6817 FAX (920) 834-6805

ONEIDA

Courthouse, P.O. Box 400
Rhinelander, WI 54501
(715) 369-6127 FAX (715) 369-6267

ONEIDA NATION

P.O. Box 365
Oneida, WI 54155
(920) 405-4488 FAX (920) 405-4490

OUTAGAMIE

410 S. Walnut
Appleton, WI 54911
(920) 832-5697 FAX (920) 832-2473

OZAUKEE

Courthouse, P.O. Box 994
Port Washington, WI 53074-0994
(414) 284-8326 FAX (414) 238-8100

PEPIN

740 7th Ave., West
P.O. Box 39
Durand, WI 54736-0039
(715) 672-8887 FAX (715) 672-8753

PIERCE

Courthouse, P.O. Box 146
Ellsworth, WI 54011
(715) 273-3531 X 462-463 FAX (715) 273-4047

POLK

Veterans Service Office
100 Polk County Plaza, Suite 70
Balsam Lake, WI 54810
(715) 485-9243 Ex 243 FAX (715) 485-9246

PORTAGE

City County Building
1516 Church St.
Stevens Point, WI 54481-3598
(715) 346-1310 FAX (715) 346-1486

PRICE

Courthouse, 126 Cherry St.
Phillips, WI 54555
(715) 339-2545 FAX (715) 339-3089

RACINE

WFDC, 3 North
1717 Taylor Ave.
Racine, WI 53403
(262) 638-6702 FAX (262) 638-7052

RICHLAND

Courthouse, 181 W. Seminary
Richland Center, WI 53581
(608) 647-6101 FAX (608) 647-6134

ROCK

201 Short St.
Beloit, WI 53511-6331
(608) 363-6280 FAX (608) 363-6286

Rock County Courthouse, 51 S. Main
Janesville, WI 53545
(608) 757-5552 FAX (608) 757-5604

RUSK

Courthouse, 311 Miner Ave. E, Suite C230
Ladysmith, WI 54848
(715) 532-2299 FAX (715) 532-2126

SAUK

Sauk County West Square
505 Broadway, Rm. 205
Baraboo, WI 53913
(608) 355-3260 FAX (608) 355-3263

SAWYER

Courthouse, P.O. Box 717
Hayward, WI 54843
(715) 634-2770 FAX (715) 634-2770

SHAWANO

Courthouse, Room 201
311 N. Main St.
Shawano, WI 54166
(715) 526-9183 FAX (715) 524-4622

SHEBOYGAN

Courthouse, 615 N. 6th St.
Sheboygan, WI 53081-4692
(920) 459-3053 FAX (920) 459-3055

TAYLOR

224 South 2nd St., (140)
Medford, WI 54451-1899
(715) 748-1488 FAX (715) 748-1415

TREMPEALEAU

Courthouse, 36245 Main St.
P.O. Box 67
Whitehall, WI 54773
(715) 538-2311 Ex 217 FAX (715) 538-2148

VERNON

PO Box 27, Vernon County Office Bldg.
Viroqua, WI 54665-0027
(608) 637-5274 FAX (608) 637-5504

VILAS

Courthouse, P.O. Box 369
Eagle River, WI 54521
(715) 479-3629 FAX (715) 479-3741

WALWORTH

Courthouse, P.O. Box 1001
Elkhorn, WI 53121
(414) 741-4222 FAX (414) 741-4386

WASHBURN

850 W. Beaverbrook Ave., Suite 2
Spooner, WI 54801
(715) 635-4470 FAX (715) 635-4471

WASHINGTON

Courthouse, 432 E. Washington St.
P.O. Box 1986
West Bend, WI 53095-7986
(414) 335-4457 FAX (414) 335-4490

WAUKESHA

Human Service Center, 500 Riverview Ave.
Waukesha, WI 53188
(262) 548-7732 FAX (262) 896-8588

WAUPACA

Courthouse, 811 Harding Street
Waupaca, WI 54981
(715) 258-6475 FAX (715) 258-6266

WAUSHARA

230 W. Park St., P.O. Box 159
Wautoma, WI 54982
(920) 787-0446 Ex 243 FAX (920) 787-0423

WINNEBAGO

Department of Veterans Affairs
504 Algoma Blvd.
Oshkosh, WI 54901-4704
(920) 236-4898 FAX (920) 303-3030

WINNEBAGO

Neenah-Menasha Br.
211 N. Commercial
Neenah, WI 54956
(920) 729-4820 FAX (920) 720-3625

WOOD

630 S. Central Ave., Suite 322
Marshfield, WI 54449-4196
(715) 384-3773 FAX (715) 389-1285

Courthouse, 400 Market St.

P.O. Box 8095
Wisconsin Rapids, WI 54495-8095
(715) 421-8420 FAX (715) 421-8808

ATTACHMENT 3

Electronic claims submission schedule for 2002

Electronic claims submission schedule for 2002	
Types of electronic submission	Deadlines for weekend processing
Reformatter and MicroECS Transmissions	Fridays* by 12:00 p.m. (Transmission lines are open 23 hours per day, seven days a week*, except between 12:00 p.m. and 4:00 p.m. on Fridays.)
Medicaid software transmissions to Proservices	Fridays* by 1:00 p.m. (Transmission lines to Proservices using Medicaid software are open 24 hours per day, except between 1:00 p.m. and 1:15 p.m., seven days a week. Support staff is available Monday through Friday*.)
3480, 3490, and 3490E cartridges	Thursdays* by 3:00 p.m.
Magnetic tape	Fridays* by 2:30 p.m.
3780 Protocol Transmission	Fridays* by 5:00 p.m. (Transmission lines are open 21 hours per day, except between 5:00 p.m. and 8:00 p.m., seven days a week*.)

* Except on holidays.

Wisconsin Medicaid 2002 holiday schedule

Date	Day of the week	Holiday observed
December 24, 2001	Monday	Christmas Eve
December 25, 2001	Tuesday	Christmas Day
December 31, 2001	Monday	New Year's Eve
January 1, 2002	Tuesday	New Year's Day
January 21, 2002	Monday	Martin Luther King, Jr. Day
May 27, 2002	Monday	Memorial Day
July 4, 2002	Thursday	Independence Day
September 2, 2002	Monday	Labor Day
November 28, 2002	Thursday	Thanksgiving Day
December 24, 2002	Tuesday	Christmas Eve
December 25, 2002	Wednesday	Christmas Day
December 31, 2002	Tuesday	New Year's Eve
January 1, 2003	Wednesday	New Year's Day